

## Frequently Asked Questions

### Is Propero really self-paced? Will I have an instructor?

**Yes.** Once you enroll in a Propero course, you are not left alone, but rather supported with an ecosystem of academic advising, on-demand tutoring, and technical support. In addition, the Propero experience, powered by our own LearningStudio platform, uses behavioral triggers to improve the supported nature of the experience. For example, if you sign up for a course and do not log in and complete work within one week, your information is triggered using the Enterprise Reporting feature of LearningStudio. The Propero academic advising staff will contact you to offer support, help and advice. There are both triggers built around positive work progress (assignments completed with a good grade) as well as when you do not stay on-track, complete assignments in a timely fashion or are not earning a passing grade.

### Is Pearson offering college credit through Propero?

**No.** Propero allows students to complete courses using Pearson content and student support services. Strayer has reached an agreement with Pearson about the awarding of credits prior to offering Propero to students.

### How do students access Propero courses?

You will be directed to a site where you select your course and then purchase access through a custom storefront on MyPearsonStore.com. Follow the instructions provided on [www.strayer.edu](http://www.strayer.edu) and consult with your Success Coach if you have questions. Once you purchase a course, you will receive an email with your course credentials.

### What is the term length/subscription for a Propero course?

While Propero courses vary in length, many of the general education and introductory college courses are designed around a 12-lesson plan that most students can reasonably complete in 12-16 weeks.

### Does a student's enrollment in a Propero course impact their overall GPA?

**No.** Students' grades in a Propero course are not tied to the institution. Only once a student has successfully passed the course does Propero notify ACE. The student is not awarded a grade in a Propero course; rather they are given a grade of pass or fail.

### How does a student get credit for the Propero course?

Pearson has partnered with the American Council on Education (ACE). ACE is an entity which sits between universities and industry and makes recommendations to universities on work and life experience regarding how many credits universities should award a student based on this experience. ACE has reviewed the Propero courses and does make the recommendation to the University for all Propero courses. Most of the courses receive a 3 lower division-semester credit hour recommendation; however, some courses receive a 3-credit upper division credit recommendation. Once you have successfully completed a Propero course you will need to have the ACE transcript sent to our institution. For more information, visit the ACE website - <http://www2.acenet.edu/credit/?page=transcripts>